

SASFS Quarterly Insights

Q3 2025

Swiss Association for Swift & Financial Standards

Program

- **Opening & Welcome**
- **Swift Board Papers Update Q3/2025**
Roger Inderbitzin, Head Swift Switzerland, Liechtenstein & Austria
 - CEO Report (IR 920)
 - Governance Update
 - Uplifting the End Customer Experience Programme
 - ISO 20022 Migration Status
 - Sibos 2025
- **ISO 20022 Business Message Envelope – origin and possible applications**
Win Bausch, SASFS Transversal Commission Standards Technology & Methodology
UBS Business Solutions AG CH, Technology Architect Depositing Money
 - BME origin – a journey of standards refinement
 - Dissecting the BME – a look at its structure
 - BME in action – possible use cases
- **Q & A**
- **Goodbye & thank you!**

Quarterly Insights Q3/25

September 2025 Board Cycle



Roger Inderbitzin

Head Swift Alps Region
CH, AT, LI

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16Sep25

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Agenda

1. CEO Report (IR 920)
2. Governance Update
3. Uplifting the End Customer Experience Programme
4. ISO 20022 Migration Status
5. Sibos 2025

IR 920: CEO Report

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CEO Report (IR 920): Quarterly Update

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Fundamentals	Strategy
<ul style="list-style-type: none">• Systems availability targets were met in Q2 2025, no major incident was reported.• Fundamentals remain very strong. 12% year-on-year growth in as of YTD June 2025.• Financials remain very healthy, reflecting traffic growth and strong management.• CSP customer attestation rate reached 91%. Independent assessment completed by 92% of attested customers.	<ul style="list-style-type: none">• As the November 2025 milestone for the ISO 20022 migration approaches, we remain committed to supporting our community, including offering short-term contingency solutions to ensure business continuity. At the end of August 2025, the ISO 20022 migration for cross-border payments and reporting (CBPR+) traffic averaged around 54% of total instruction volumes which, combined with PMI ISO adoption of 81.3%, brings the overall proportion of payments traffic on Swift in ISO 20022 to 61.3%.• As part of our efforts to uplift the payment experience for end customers, we are enhancing both the initiation and beneficiary phases of a payment. Swift teams have engaged with nearly 400 clients globally to drive improvements in their front-end payment offerings. In parallel, Swift conducted a study across 40 markets to pinpoint key friction points in the receiving experience—insights we are now sharing to drive collaborative improvements.• As part of our plan to lead on Interoperability, throughout 2025 we have been conducting pilots involving live digital assets and currency transactions over Swift, aiming to unlock DVP settlement of digital assets across blockchains, test new mechanisms to facilitate and derisk the FX settlement process, and automate off-chain payments for on-chain transactions. We’re now shifting our focus from experimentation to real-world applications.• In Q2, we deepened engagement with our community, partners, and key stakeholders across the global financial ecosystem, including policymakers at ministerial and central bank governor levels in an increasing number of jurisdictions.• The new Oversight Law, backed by the G10, which establishes a legal backstop and formalises Swift’s supervision was passed by the Belgian parliament and is expected to take effect throughout the course of 2026. Meanwhile, Swift’s AGM in June overwhelmingly voted to approve amendments to our By-laws to ensure Swift is ready to transition into a regulated entity.

Governance Update

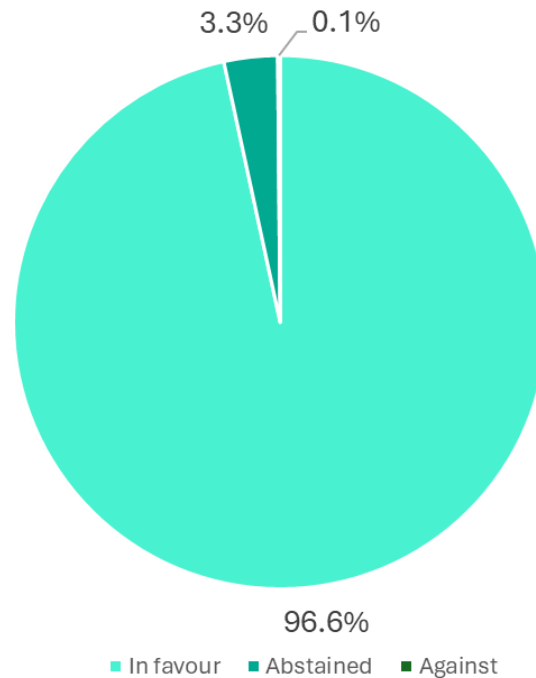
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AGM 2025

At the June AGM, there was a record turnout of shareholder attendance and changes to the By-laws were approved by shareholders

Thank you to the community for their support and continued engagement!

Shareholders supported the governance change with a 86.59% of the shares represented and 96.6% of the votes in favour



Governance evolution – The Supervisory Board

Update on nominations

- Russell Reynolds has been selected to source all directors of the Supervisory Board based on required skills, and to ensure the Supervisory Board has appropriate levels of diversity, geographic representation and industry knowledge
- Detailed information has been published in the governance section of [swift.com](https://www.swift.com) outlining the role profile, seniority and skillsets required; and contact details for nominations.

What to do if you want to nominate

- If interested, shareholders can nominate one suitable candidate on behalf of their institution before end of October 2025.
- If you have questions on the process or would like to speak informally to representatives of Russell Reynolds during Sibos, please email David.Detrilles@russellreynolds.com.
- Please note, no formal interviews will be conducted at Sibos – this is simply an opportunity for dialogue and informal engagement.

Governance evolution – The Swift Council

- The Council will further strengthen the voice of the NMGs by providing regular ‘voice of the customer’ insight to the Supervisory Board and Management Board.
- Eligible current Board members will transition to the Swift Council.
- To be eligible for the Swift Council, Board members must not have been on the Board for 9 years or more.
- For vacancies, NMGs will continue to propose candidates for the Swift Council, in the same way that they propose Board members today. Stay tuned on next steps.

Governance evolution – Next steps

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- The Governance Charter outlines how the Supervisory Board, Management Board, and newly formed Swift Council will work together in support of our cooperative. An overview is available on the Shareholder Hub and we will continue to share updates as it develops.
- We also will continue to seek your feedback through regular communications with NMGs between now and the end of the year.
- Join us at the Chairpersons' meeting at Sibos 2025 in Frankfurt – Sunday 28 September – for an update on governance and an opportunity to meet

Uplifting the End Customer Experience Programme

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Uplifting the end-customer experience is a key part of Swift's strategy

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Delivering enduring
operational
excellence, security
and resilience at scale



Uplifting the
end customer
experience



Four priorities will
drive our activities
over the three years

Strengthening
collaboration to
advance an inclusive
global ecosystem



Innovating and
enabling a new era
of interoperability



To meet these demands, providers need to deliver a compelling customer experience, enabled by a timely and frictionless infrastructure

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Compelling end customer experience

Tailored to each customer segment
and seamlessly integrated in the
right channels for the sender

Enabled by a
timely & frictionless
receiving experience

Ability to support and interoperate any
A2A or account to wallet/digital systems

40 markets assessment approach

During the first half of 2025, we carried out a comprehensive **assessment across 40 markets** to better understand the current state of **factors influencing speed and e2e traceability of inward payments**. This initiative aimed to uncover both systemic and operational barriers

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- Key figures:**
- 228 customers involved in the assessment
 - 230+ senior meetings completed
 - 140+ additional deep-dive workshops

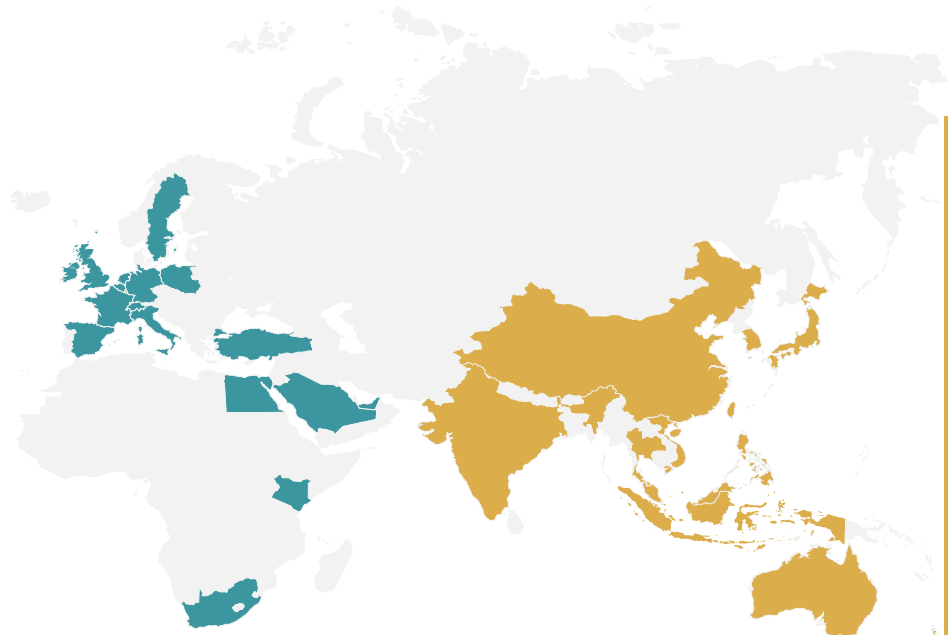
AMERICAS & UK (9 markets):

Mexico
Brazil
Colombia
Panama
Dominican Rep.
United States
Canada
United Kingdom
Ireland



EMEA (17 markets):

Netherlands	Luxembourg	Egypt
Italy	Sweden	South Africa
Germany	Turkey	Mauritius
Switzerland	UAE	Kenya
France	Saudi Arabia	



APAC (14 markets):

Indonesia
Singapore
Thailand
Philippines
Vietnam
Malaysia
Japan
Korea Republic
India
China
Hong Kong
Taiwan
Australia
New Zealand

SPEED | We identified several factors impacting speed on the beneficiary side

1. Technology

*Factors linked to **legacy systems** and **batch-based processing***

- Payment **tracking updates in batches**
- **Batch processing** of payments due to legacy systems
- **Legacy technology** that results in lower STP rates

2. Operational processes

*Factors linked to sub-optimal **operational workflows** and **limited processing windows** / working hours*

- **Working hours** and **cut-off times**
- **Manual intervention**
- **Decentralized processing**
- **Daily FX rates**

3. Regulation

*Factors linked to regulatory requirements such as **Purpose of Payment***

- Collection / validation of **purpose of payment**
- **Regulatory reporting** obligations
- **Favorable FX to be accepted** by beneficiary based on regulation
- **Name-account matching**
- **Matching characters** across languages (e.g, Chinese to Latin)

4. Market Practices

*Factors linked to **market practices** across institutions, such as **credit risk appetite** or **messaging misinterpretation***

- Delaying crediting beneficiary accounts until evidence of funds received via EOD or intraday statements to mitigate **credit risk**
- **Liquidity optimization** practices on Nostro/Vostro accounts
- **Favorable FX to be accepted** by beneficiary based on bank customer service
- **Cyber risk** practices
- Inconsistent use of **messaging standards**

TRACEABILITY | We identified several factors impacting E2E traceability of payments

1. Market Infrastructures

*MTIs not fully supporting traceability due to **structural** or **policy** gaps*

- **MI rulebooks** not mandating the UETR / updating the tracker
- **MI formats** lacking fields to carry the UETR
- Lack of mechanism to update “**on-behalf of**”

2. Last-mile intermediaries

*Banks acting as ‘last-mile Intermediaries’ **not updating the tracker “on behalf of”** creditor agents or **not passing the UETR** forward*

- Last-mile intermediaries **not updating the tracker “on-behalf of”** creditor agents
- Last-mile intermediaries **not passing the UETR forward** to the creditor agents

3. Creditor agents

*Creditor agents **not** consistently **updating the tracker***

- Creditor agents **not updating the tracker**
- Creditor agents updating the tracker with **significant delays**

4. Crediting vs tracking misalignment

*Discrepancies between **when funds are credited** and **when the tracker is updated** can degrade traceability quality*

- Crediting the **funds before the tracker** is updated
- Updating the **tracker before crediting** the funds

*Note: this category refers to the **quality of the tracking** and its sub-categories are not preventing the e2e traceability of payments*

What's next for you?

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Exploration

Following our 40-market assessment, Swift will continue to **collaborate with banks** to explore and deep dive on the issues.



Collaboration

We invite banks to **actively engage** as we deep dive into the root causes of current challenges and work together to solve them as we co-create new business solutions to the challenges.



The Path to Enhanced X-Border Payment Experience

Published to Market June 2025

Thought Leadership paper published to raise awareness of the current state of cross-border front end customer experience delivered by payment providers, highlighting areas for improvement.



Spotlight on Speed 2025

Will be published to Market Q3 2025

In 2024 we published a review of the top 40 countries on Swift showing how the speed of payment varied dramatically between receiving countries. More recently we have focused our attention on understanding the last mile in depth. This paper focuses on the learning gained to drive both understanding and resolution to help regulators and financial institutions speed up cross border payments.

ISO 20022 Migration Status & Data Quality

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Highlights on CBPR+
August 1st, 2025 – August 31st, 2025

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Average Daily ISO:
Daily Average of 2,360,000+ ISO 20022 payment instructions are sent and received on FINplus service globally

2,360,000+

Total Sender BIC8s:
3,100+ BIC8s sending domestic or international ISO 20022 messages on FINplus service globally

3,100+

Total Receiver BIC8s:
6,300+ BIC8s receiving domestic or international ISO 20022 messages on FINplus service globally

6,300+

Total Sending Countries:
180+ countries sending ISO 20022 messages on FINplus service

180+

Total Receiving Countries:
220+ countries receiving ISO 20022 messages on FINplus service

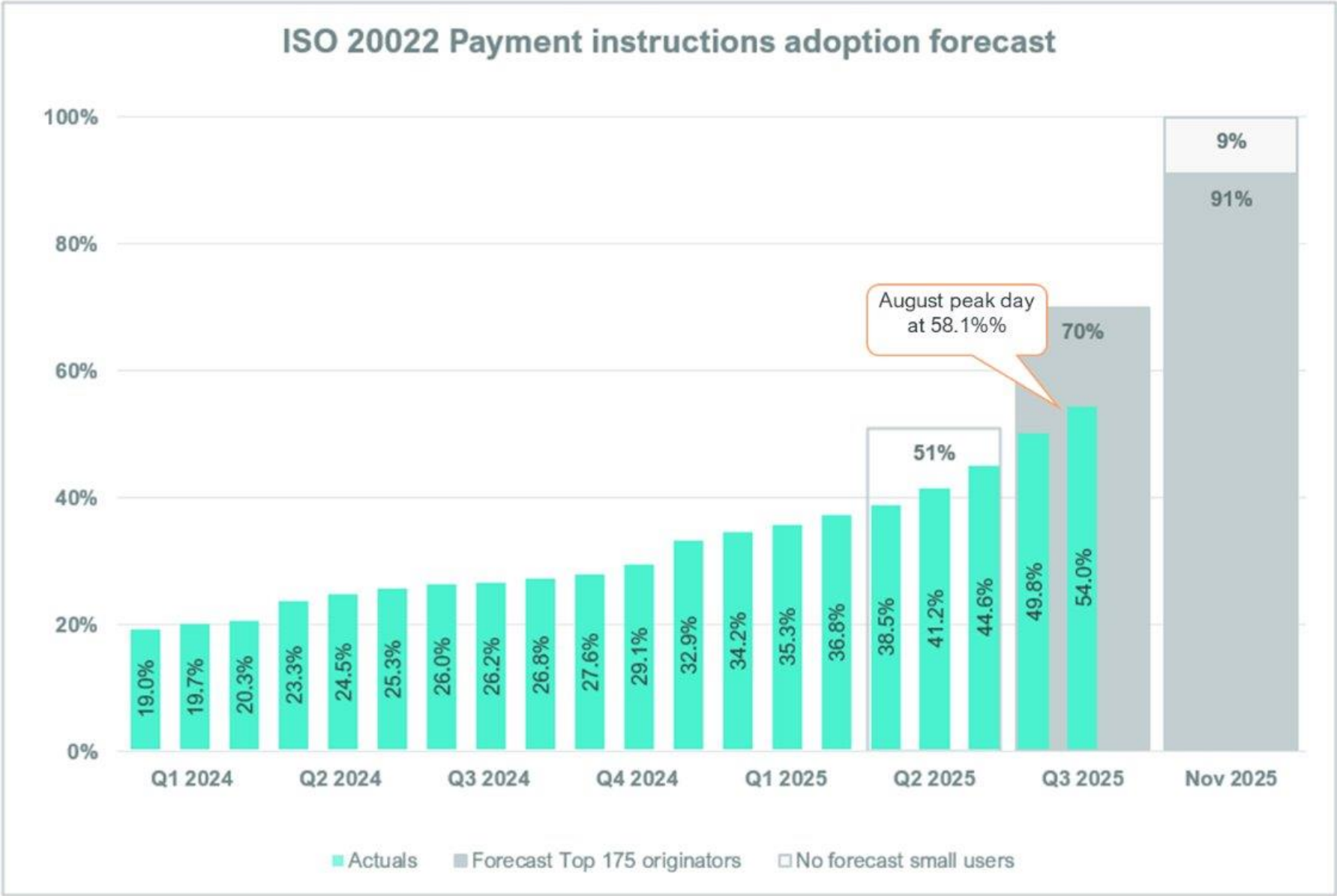
220+

Adoption Rate:
54.0% of payment instructions traffic has already shifted from FIN to ISO 20022 messages (pacs.002, pacs.004, pacs.008, pacs.009 & pacs.009Cov)

54.0%

Projected ISO 2002 CBPR+ adoption – Top 175 Financial institutions

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Switzerland

The Switzerland CBPR+ adoption rate for payments instructions is well above the Global adoption benchmarking of 54% in August. Switzerland has migrated 78% of its payment instructions to ISO 20022 standards.

CPD adoption

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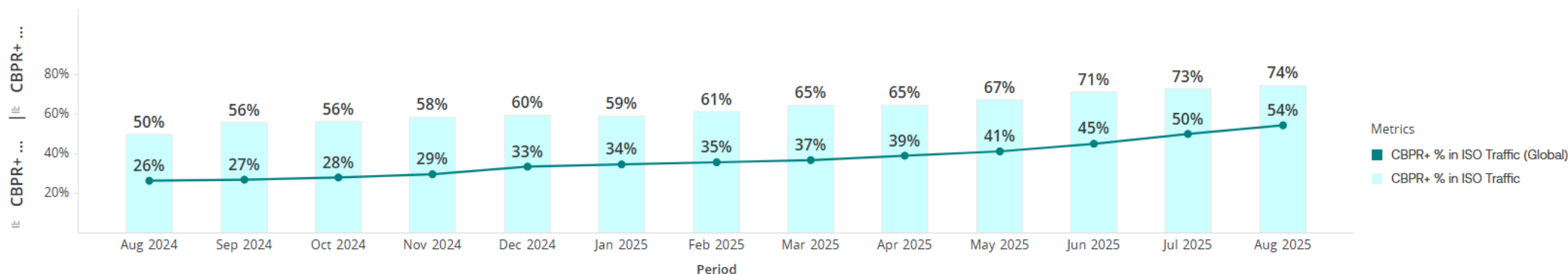
Message Types (Payment only):
FIN: MT102, MT 103s, MT 202s, MT203, MT 205s
ISO 20022: pacs.002, pacs.004, pacs.008, pacs.009, pacs.009COV

Period:
Aug 2024 – August 31, 2025

Data Source: Watch Analytics

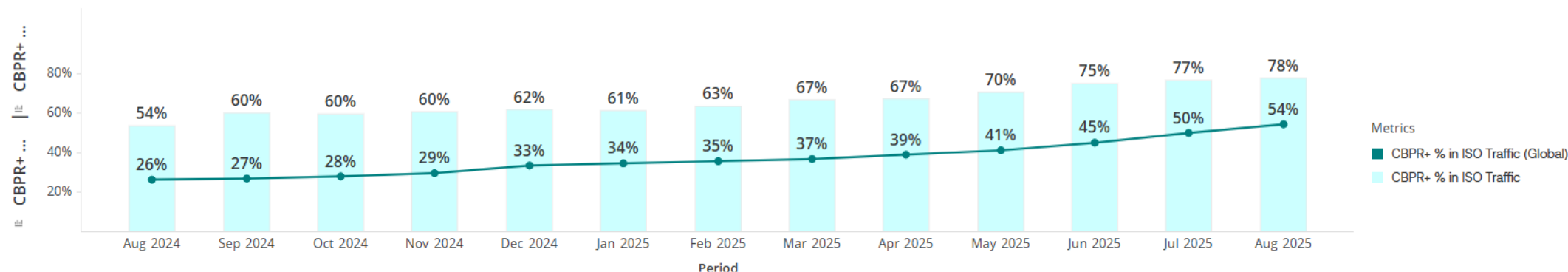


CBPR+ ISO Adoption % evolution (Global vs Country)



BICs adoption

CBPR+ ISO Adoption % evolution (Global vs Country)



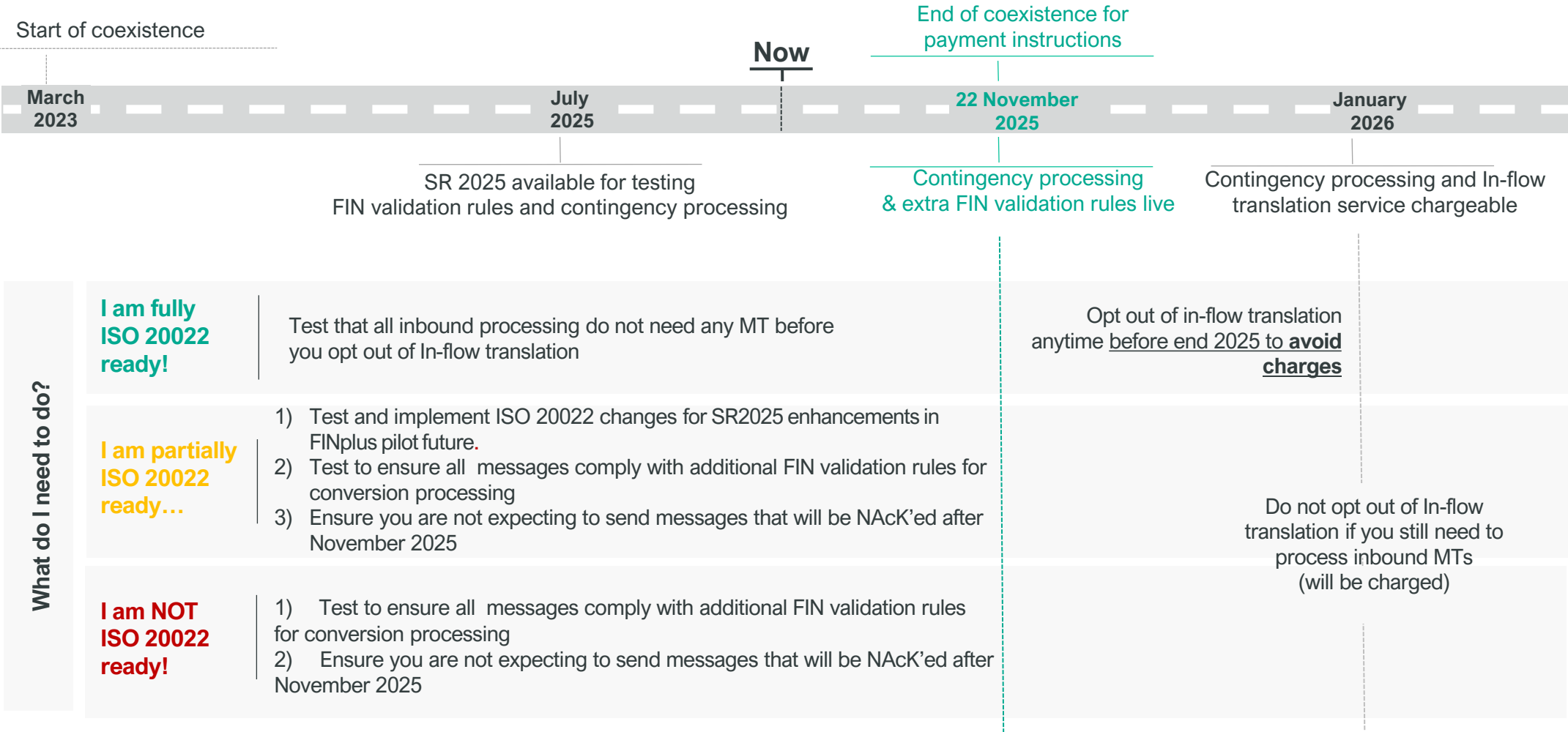
Sept 2025 – Test and be prepared for your go-live
ISO 20022 end of coexistence : 2 months to go.
What do you need to know ?

[Customer Testing Guidelines](#)

[Testing the FIN validation rules and contingency processing](#)

[Testing ISO 20022 flows and contingency processing using the Swift Test Sparring Partner](#)

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How to prepare for the end of coexistence weekend

Expect the best outcome, prepare for any operational issue



Changes will happen during maintenance window

Check [Operational Status](#) page

Ensure your operational staff is ready to perform operational checks after the maintenance window



Your online resources available 24/7

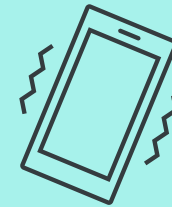
Check [available resources](#) and online help

ISO 20022 for Financial Institutions – Support Page

This page provides resources for supporting financial institutions in their ISO 20022 and CBPR+ adoption efforts.

[download link](#)

<p>End of coexistence on 22 November 2025</p> <p>Troubleshooting</p> <p>Key Resources</p> <p>Testing</p> <p>Future Roadmap</p> <p>Learn More</p> <p>Get expert guidance for your project</p> <p>Market Practices</p> <p>CBPR+ Guidance</p> <p>PMPG Guidance</p>	<p>End of coexi</p> <ul style="list-style-type: none">• ISO 20022 Env• Additional FIN• Get-out-of-the• Ending of the• End of C• Request <p>Troubleshoo</p> <ul style="list-style-type: none">• For help with i 2025: K8-9505 Validated Rule• For help with i 5026230 - FIN	<p>Checklist</p> <ol style="list-style-type: none">1. Assess which MT payment instruction messages are currently being sent/received by your institution for interbank cross-border payments.2. For sending MT traffic - understand the additional FIN network validation rules, and check if your systems adhere to the more stringent rules for MT messages. This will facilitate conversion processing. The complete description of the rules is documented under the Standards Release Guide 2025. They appear in the Knowledge Centre within two documents:<ol style="list-style-type: none">a. Contingency Processing Network Validated Rulesb. Contingency Processing FIN Error CodesTest your MT instructions in Swift's test environment. If your systems don't adhere to the additional validation rules, follow the steps outlined here.3. For receiving ISO 20022 traffic - ensure that your messaging interfaces are configured to receive and process multiformat ISO 20022 messages that embed an equivalent MT format message. As all institutions will only receive ISO 20022 messages and no payment instructions will be delivered on FIN, this is a must-do prior to November 2025.4. Test the Swift contingency processing on the FIN Test and Training environment (future mode) and FINplus pilot future environment. You can also test in-flow using the FINplus environment. More information on testing can be found in the Customer Testing Guidelines. Send MT traffic to yourself and
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Get in touch in case of problem

To contact Swift support centre, you must be registered on swift.com and have 'Access to support via Case Manager, phone or e-mail'.

All support services are grouped under [MySwift](#) :

- [MySwift](#) > Cases > [go to Case Manager](#)
- Or [MySwift](#) > [Contact Support](#) if immediate help is needed by phone

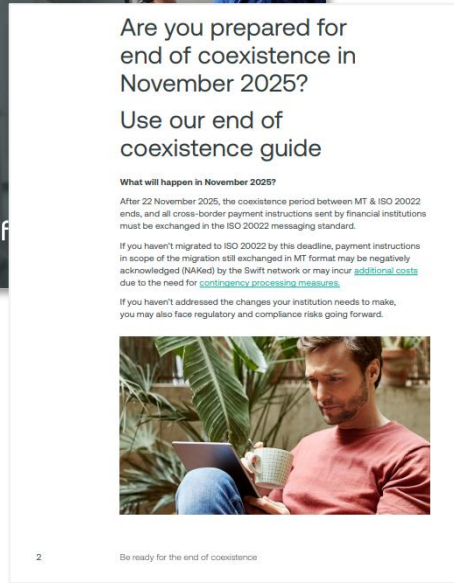
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Key resources

Preparing for the end of coexistence and beyond November 2025

Your guides to navigating the end of coexistence

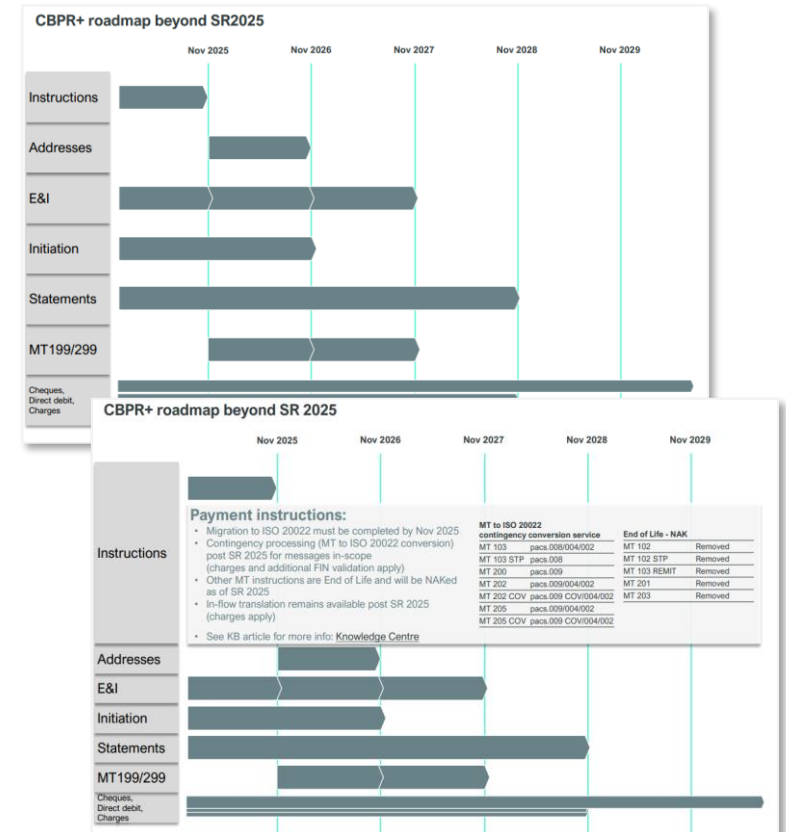


[download link](#)



[download link](#)

CBPR+ roadmap beyond November 2025



[download link](#)

Sibos 2025

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Sibos Frankfurt

29 September – 2 October 2025

The next frontiers
of global finance



29 September – 2 October 2025

Sibos 2025 | Numbers

8,700+

Registrations (09/09/25)

200+

Exhibitors

50+

Sponsors

90+

FinTechs

500+

Speakers

250+

Sessions

Sibos 2025 | Conference at-a-glance

30+ industry sessions

35+ Swift at Sibos sessions

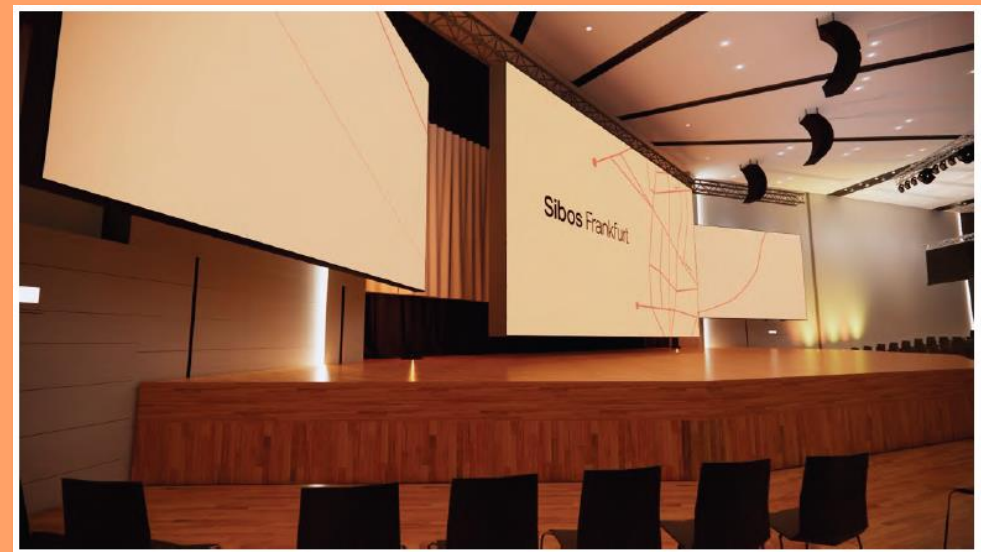
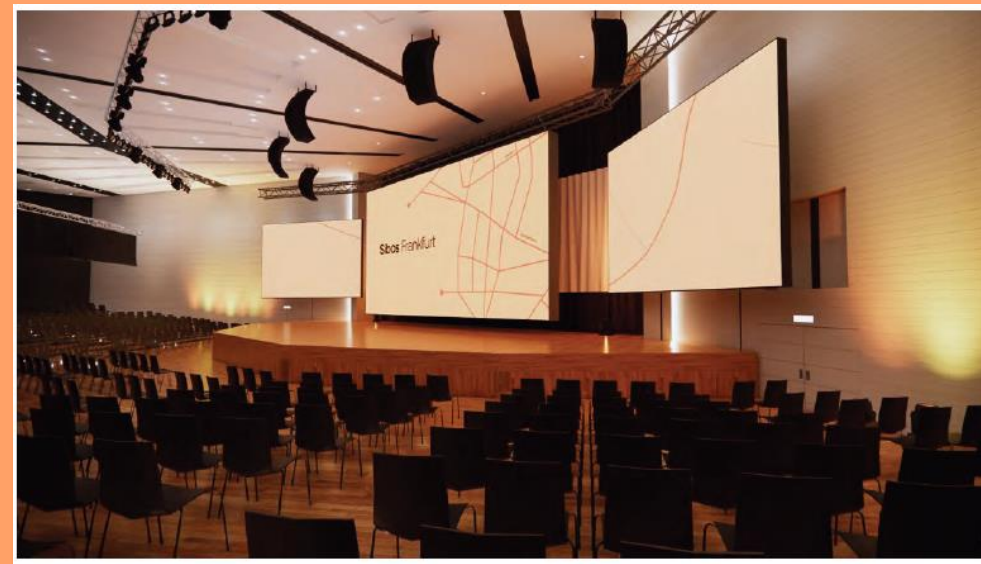
18+ Standards Forum sessions

20+ Meet the expert sessions (sponsored content)

75+ Exhibitor stage sessions

3 open door Policy Lab sessions (policy lab is new stream which aims to help encourage public private dialogue)

Sibos Frankfurt



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Conference sessions across 4 key themes

The future of digital assets & tokenisation

Sessions will cover topics such as:

- Stablecoins and CBDCs
- Tokenised securities and custody
- FX settlement and infrastructure readiness
- Programmable money and smart contracts

The AI & Quantum frontiers

Core priorities for financial institutions – and spaces where Swift is leading pan-industry adoption.

Sessions will cover topics such as:

- AI in payments and post-trade
- AI-powered automation and efficiency
- Quantum computing and resilience
- Governance and global standards

Towards faster, smarter payments

A key focus at Sibos as Swift community progresses towards meeting the G20 targets in 2027.

Sessions will cover topics such as:

- Instant and embedded payments
- ISO 20022 adoption
- Interoperability across payment networks
- Future payment models

Enhancing trust in a digital age

Reflecting the mounting pressure institutions face to ensure security, compliance and resilience.

Sessions will cover topics such as:

- Emerging cybersecurity threats
- Resilient digital ecosystems
- AML and regulatory evolution
- Compliance innovation and automation

Sibos 2025 | A few key speakers

Opening

Christian Sewing, CEO, Deutsche Bank

Dr. Nagel, President, Deutsche Bundesbank

Closing

Jurgen Klopp, Football Manager

Additional keynotes

Gerd Leonhard, German Futurist

Daron Acemoglu, Nobel Prize Winner for Economics

Katarina Witt, Olympic Gold Medallist, Figure Skating

Thank you


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Swift Board Papers – available online

DOCUMENTS & PRESENTATION

 [Swift Information Report - IR 920: CEO Report - Board Meeting](#)

 [Swift Information Report - IR 921: Operational Performance Report](#)

(!) Important: Documents and presentations are confidential. Please note that the documents will be deleted from this site after the webinar. Please save them locally in case you need them later.

ISO 20022 Business Message Envelope Origin and Possible Applications

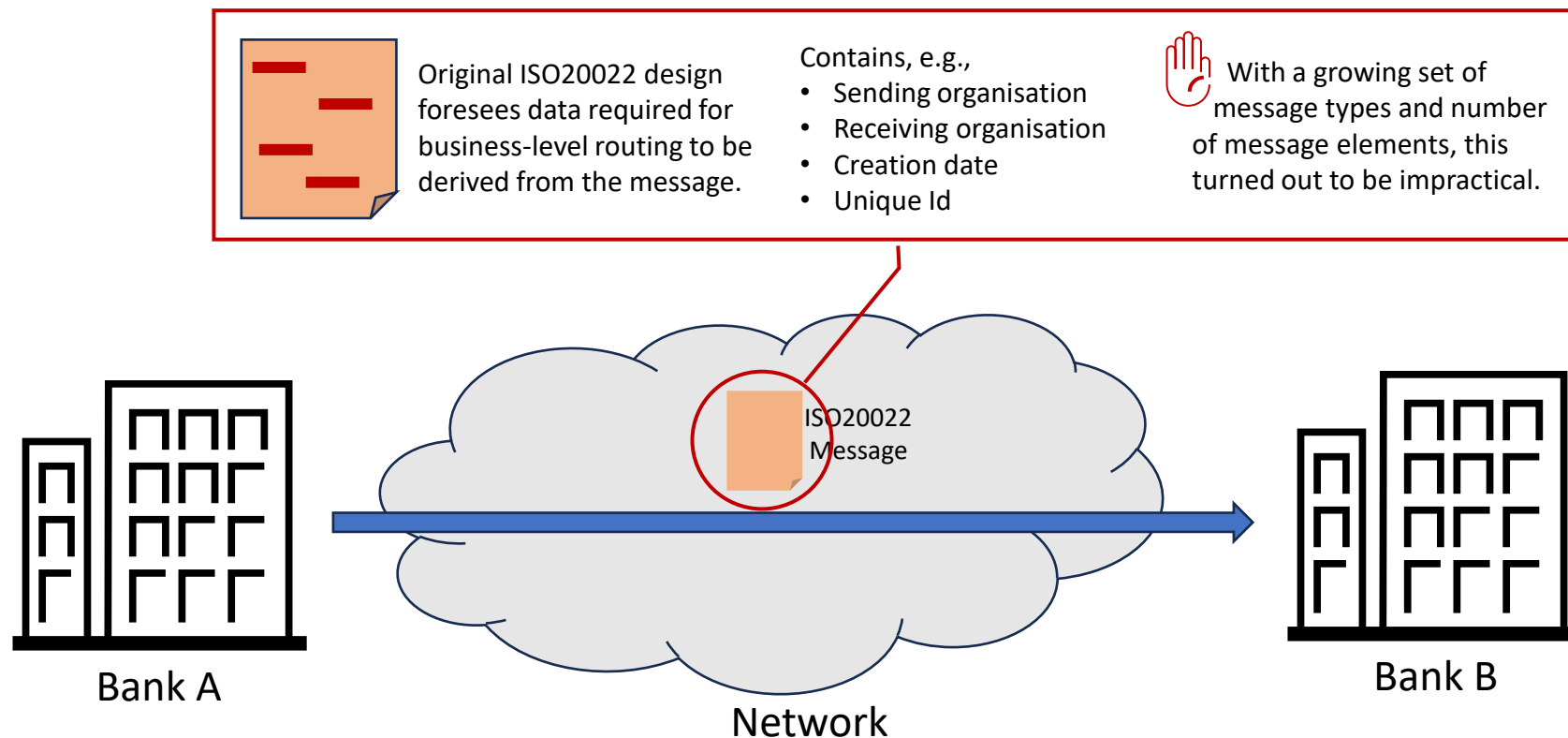
Win Bausch (UBS, Member of SASFS TK Standards Technology and Methodology)

Agenda

- BME origin – a journey of standards refinement
- Dissecting the BME – a look at its structure
- BME in action – possible use cases

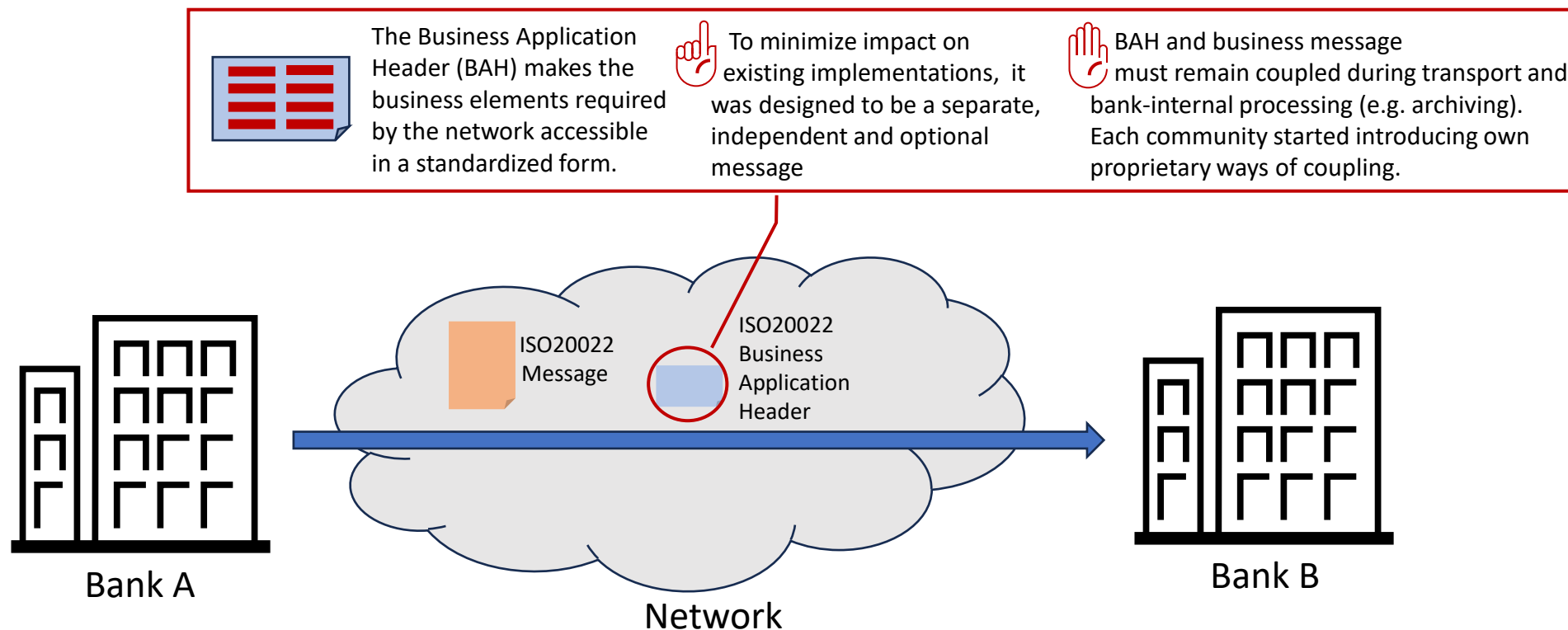
BME Origin

Starting the Journey with ISO20022 Business Messages



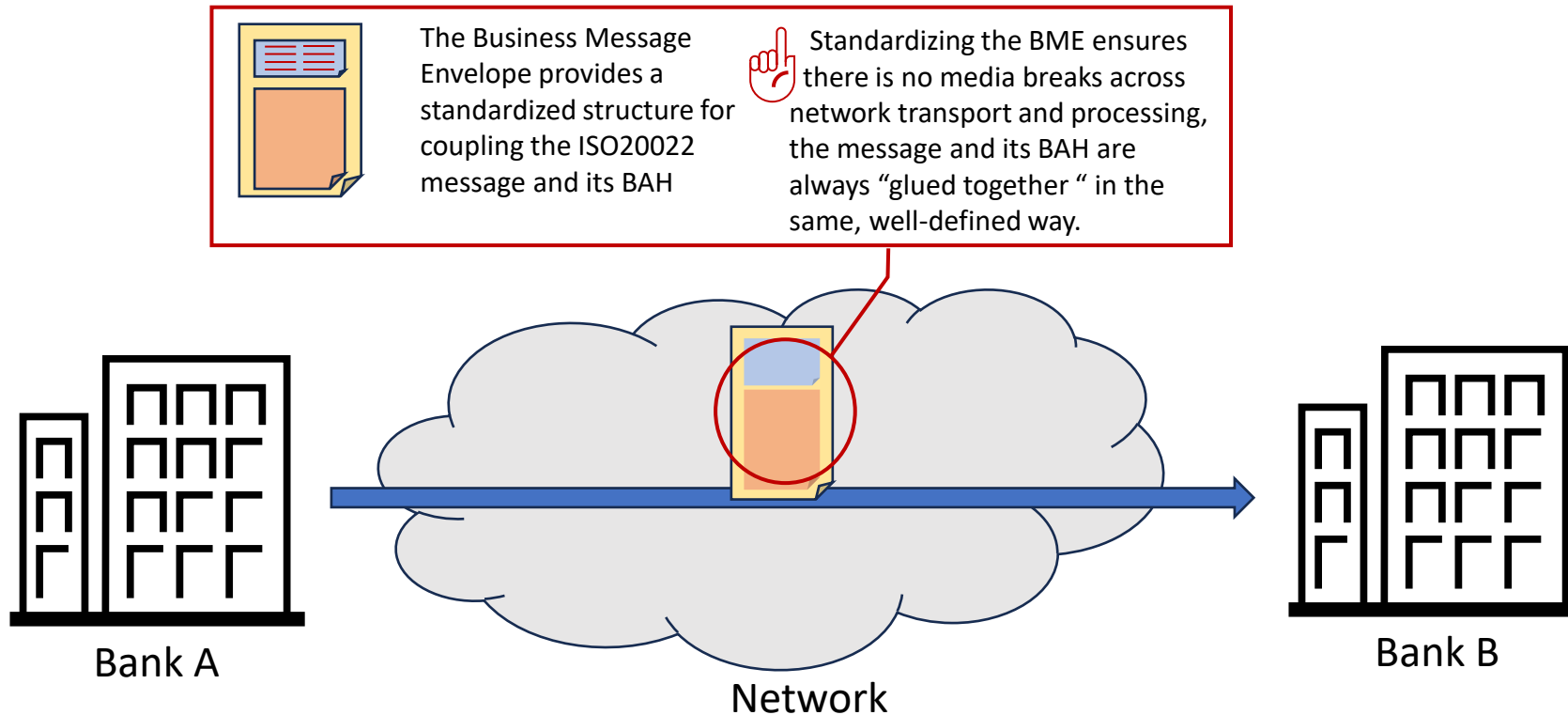
BME Origin

Inception of the Business Application Header (appx. 2010)



BME Origin

Inception of the Business Message Envelope (appx. 2016)

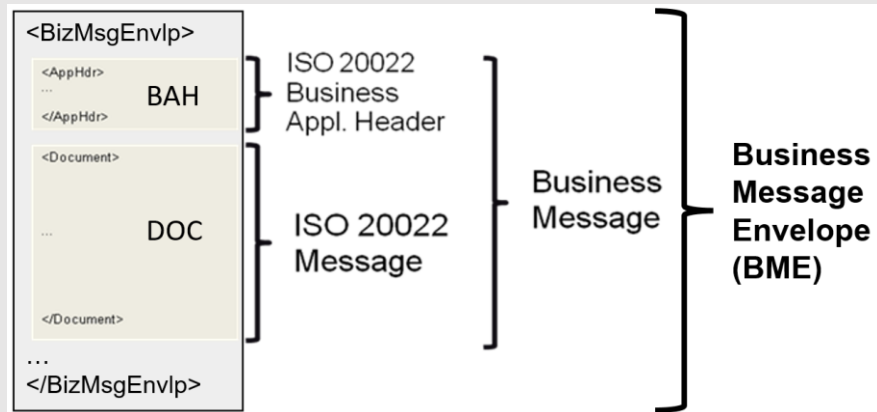


Dissecting the BME

A look at its structure

Logical Structure

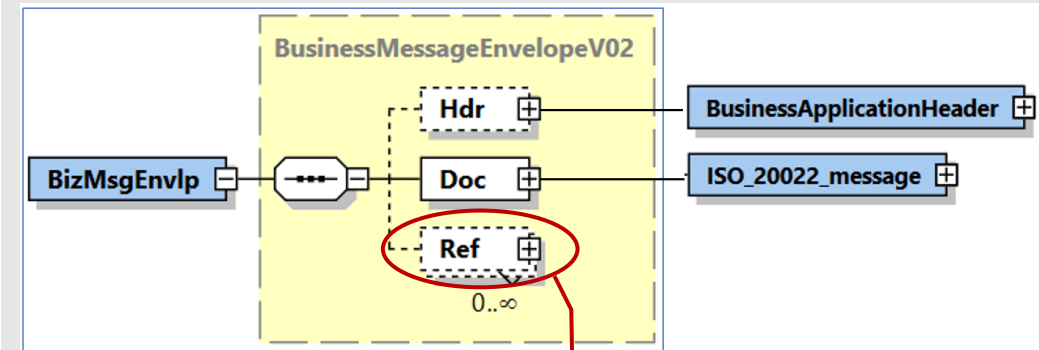
Logically, an ISO 2002 Message together with its Business Application Header forms a Business Message and can be encapsulated by an ISO 2002 Business Message Envelope (BME).



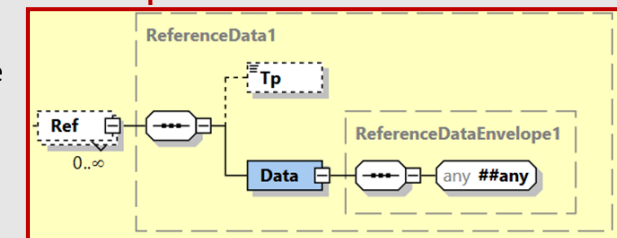
1. <https://www.iso2002.org/message/mug/23104/download/1188> (ISO 2002 Business Application Header - Message Usage Guide (BAH MUG))
2. https://www.iso2002.org/sites/default/files/media/file/ISO20022_Business_Message_Envelope_V02.zip (ISO 2002 Business Message Envelope – Message Usage Guide (BME MUG))

Physical Structure

Physically, the BME is an XML container that can be used to **bind** a BAH to its related **ISO 2002 Business Message** or to **encapsulate** ISO 2002 Message **without leading BAH** and to **optionally add multiple external reference(s)**.



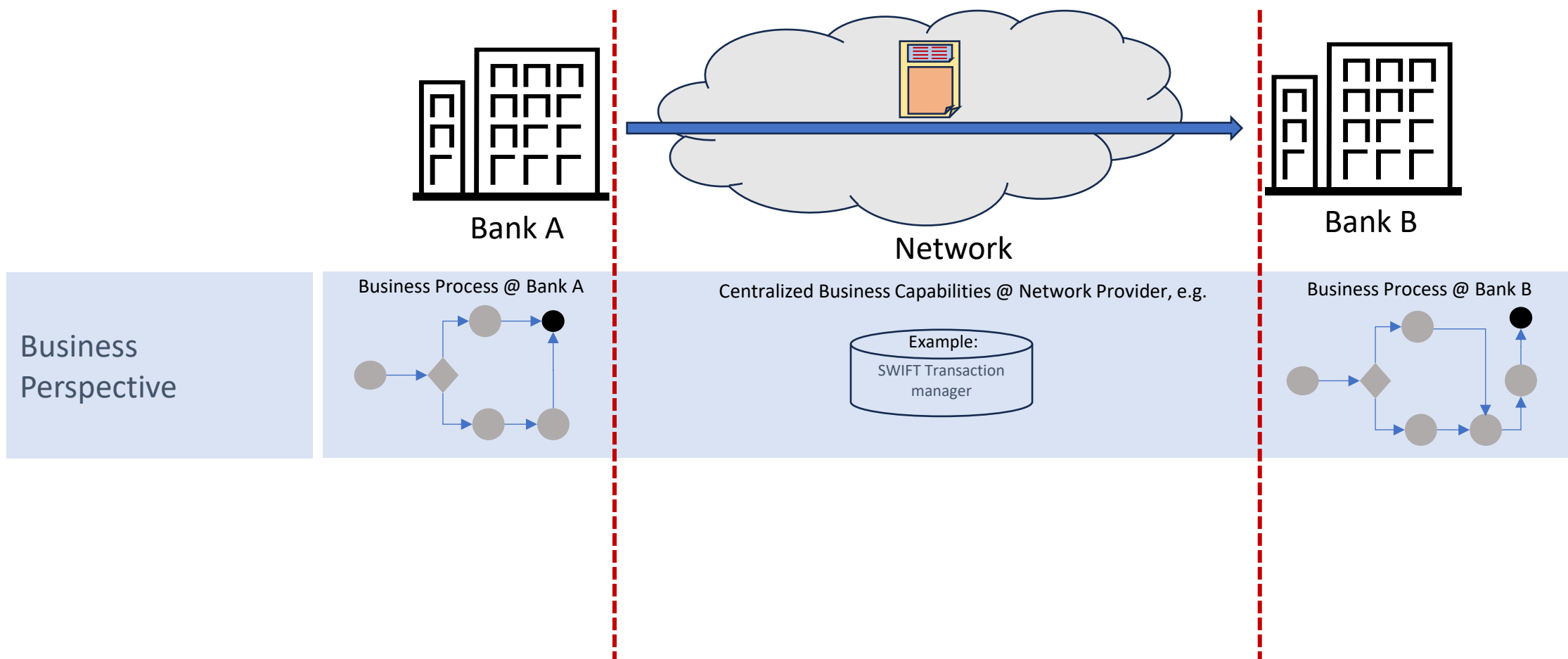
Message Name:
Business Message Envelope
Message Definition Identifier:
nvlp.001.001.02
XML Tag:
`<BizMsgEnvlp>`



Structure of external reference(s) can be freely defined as a Data element (tag: `<Data>`) and prefixed with an optional Type (tag: `<Tp>`) element.

BME In Action

Using references to improve end-to-end transparency



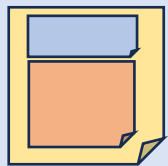
BME In Action

Using references to improve end-to-end transparency

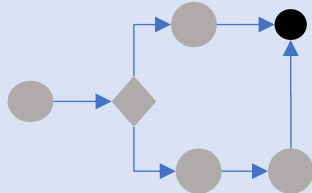
- Current Message structures support the understanding the end-to-end business transaction.
- Efficient issue resolution needs transparency on the technical processing perspective as well.
- End-to-end transparency on the business transaction can, e.g. be gained by central services (like the SWIFT Transaction Manager) and unique E2E identifiers (like GPI or UTI)
- Transparency on the technical perspectives is harder to achieve due to the variety and complexity of application landscapes.

Business Perspective

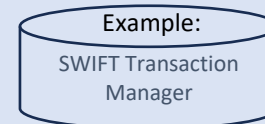
supported by
BAH / message



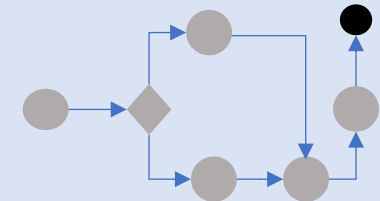
Business Process @ Bank A



Centralized Business Capabilities @ Network Provider, e.g.



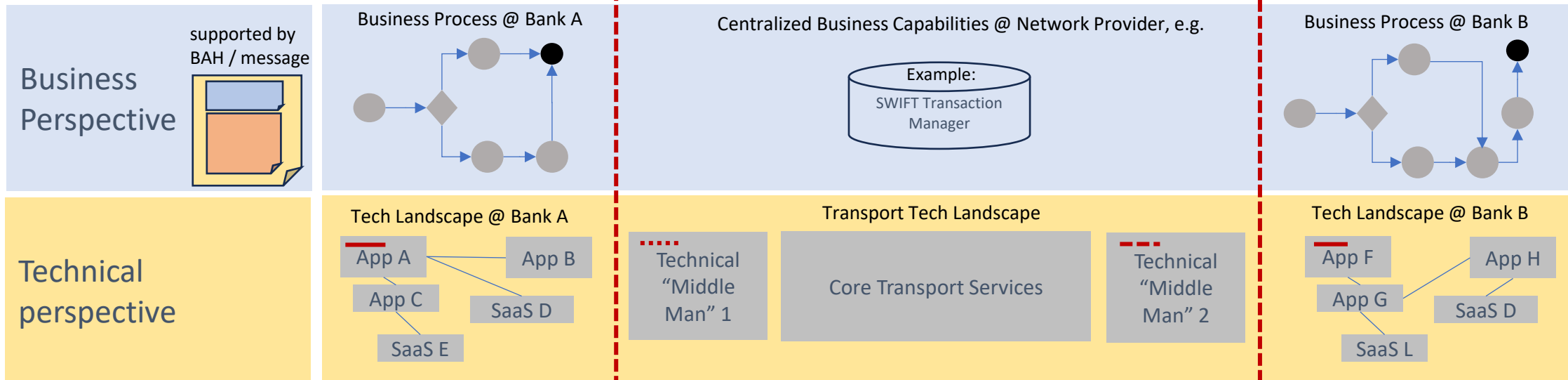
Business Process @ Bank B



BME In Action

Using references to improve end-to-end transparency

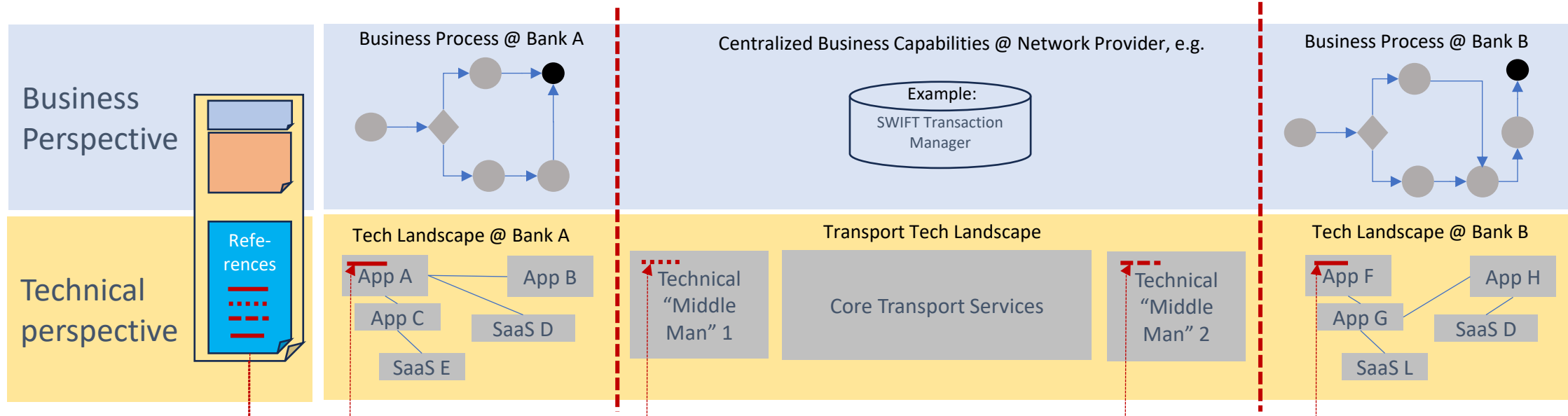
- Current Message structures support the understanding the end-to-end business transaction.
- Efficient issue resolution needs transparency on the technical processing perspective as well.
- End-to-end transparency on the business transaction can be gained, e.g., by central services (like the SWIFT Transaction Manager) and unique E2E identifiers (like GPI or UTI)
- Transparency on the technical perspectives is harder to achieve due to the variety and complexity of application landscapes.
- It is clearly not desirable nor feasible for organizations to provide full transparency on the technical perspective.
- However, it can be beneficial to share limited non-sensitive information that may simplify investigations or provide transparency about SLA adherence.



BME In Action

Using references to improve end-to-end transparency

- The BME offers the capability of sharing references to key processing steps.
- Participants in the processing chain are thus put in a position to inquire about details on technical processing, e.g. duration, directly with the concerned party (e.g. by invoking an API using the reference as input).
- Much in the same way that SWIFT's transaction manager routes investigation requests directly to the concerned business party, BME references can be used to directly route enquiries to the concerned technical party.



BME In Action

SWIFT Views on the BME

Quotes taken from Swift's BME Change Request:



- Swift intends to implement the (...) new version [of the BME] on its SwiftNet network once the related documentation has been published by the RA.
- The ISO 20022 Business Message Envelope (BME) closes an important gap in the ISO 20022 standard and opens many opportunities to improve end-to-end interoperability, transparency, and performance for users of the standard. It also offers an ISO 20022-compliant framework for communities to build valuable new adjacencies to their ISO 20022 messaging. It is therefore a welcome addition to ISO 20022.
- Swift supports the original design intent of the references element, which is to provide a flexible mechanism for intermediaries to optionally introduce simple markup to the message to support various kinds of business tracking, auditing, etc, purposes.
- Swift recommends that this change [version 2 of the BME] is implemented as soon as possible – as (...) the BME is a long overdue, welcome addition to the standard.

Source: <https://www.iso20022.org/milestone/23554/download>

BME In Action

Current Status and Outlook

- BME version 1: released Jan 2023
- BME version 2: released Mar 2025
- BAH constitutes the de-facto pre-requisite for the deployment of the BME

BAH & BME penetration	Payments	Securities
International sphere 	Cross-border payments and Reporting Plus (CBPR+) <ul style="list-style-type: none"> - BAH already in use - BME potentially supported in future CBPR+ releases (decision of Swift) 	Target2 Securities (T2S) <ul style="list-style-type: none"> - BAH in use - Proprietary precursor version of BME already in use - Transition to ISO 20022 BME potentially in future T2S release (ECB/4CB decision)
Domestic 	Swiss Payment Standards <ul style="list-style-type: none"> - BME depending on prior support of BAH 	Swiss Securities Processes <ul style="list-style-type: none"> - Advisory Group on Market Infrastructures for Securities and Collateral (AMI-SeCo) Task Force on ISO 20022 migration strategy recommends phased migration in CSD markets as of 2030

- For the Swiss financial centre, the BME promises standardised and harmonised message processing for both messaging networks used in Switzerland, i.e. SwiftNet and Secure Swiss Finance Network (SSFN)
- A future widespread support of the BME lays the foundation for improved exceptions and investigations through tracking applications and services, leveraging the BME and its Reference function

Looking for opportunities to contribute?



If you or your organisation would like to be part of the exciting standardisation space, please reach out to the SASFS representative office at

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We look forward to hearing from you!

Q & A

We are happy to answer your questions



Save the date

Events 2025

Registration
now open!

SASFS Get-Together, Apéro

November 6, 2025

Insider Bar, Zurich

To stay informed about news and
events visit our website www.sasfs.ch.

SASFS Quarterly Insights 2025

Time

10:00 - 11:00 a.m.

Webex

- **4th quarter** December 2, 2025

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Where to find the documents and presentation?
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